



SERVICE REQUEST FORM

To Paterson Trading
Fax. 09 377 4739
Email. enquiries@paterson.co.nz

* Required Fields (these MUST be filled)

Merchant Details

Merchant* _____ Branch* _____
Phone* _____ Fax* _____
Contact* _____ Date* _____

Customer Details

Name* _____
Address* _____ Mobile _____
City / Sub* _____ Hm Ph* _____
Work Ph _____

Comments _____
(ie: Contact, times)

Product Details

Code* _____ Description* _____ Quantity* _____
Proof of Purchase* _____
(ie: O/No, Inv No, P/Slip No)
Installation Date* _____
Installation Plumber Details _____

Product Details

The signing of this service request form means you have read/understand and agree to the terms below:

Pending Order/No* _____
(Read terms below)
Name & signature of Requester* _____

Terms of Service request: Paterson Trading will replace or repair at our discretion any faulty product. Paterson Trading will also cover directly related lost time incurred by the tradesman due to faulty product.

However if the cause of the fault is found not to be manufacturing related or not a Paterson Trading product, then the originating Merchant of this request will be invoiced by Paterson Trading for all costs incurred.

Please supply an order number in the field above which will only be activated if the fault is not warranty related.